



 LTC YAMEI RWANDA LTD	QUALITY OBJECTIVES		
	No: LTC/QMS/OBJECTIVES	Rev: 02	Approval Date: 26-July-2023

1. Continually improve the competence of our staff through an annual training plan at 80%.
2. Ensure high-quality mosquito nets are supplied to our customers by achieving 100% acceptance of nets after customer's inspection by the end of every fiscal year.
3. Ensure timely handling of customer complaints other than quality-related and resolve them within 5 working days after receipt.
4. Ensure the safety of workers by reducing work-related incidents and injuries to not be more than 2 per month.
5. Ensure retention of workers by reducing staff turnover to at least 85% per year.

Date: 26th July 2023

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Lt Col Seraphine NYIRASAFARI (MD)